

## Coming Soon! A New Way to Stay in Control of Your Data with Our Self-Service Tool

We are excited to share, in late July 2025, CareFirst BlueCross BlueShield Community Health Plan Maryland (CareFirst CHPMD) and CareFirst BlueCross BlueShield Advantage DualPrime providers will be able to utilize the CareFirst Directory Updates and Attestations self-service tool available within the CareFirst Provider Portal (CareFirst Direct) to easily attest and update your provider directory information. Our goal is to provide a “one-stop shop” to manage your provider directory information, making it easier to do business with CareFirst.

Correct provider and practice information is essential to doing business with CareFirst. When you update and maintain accurate data in our system, it:

- Allows members to locate you (and your practice) more easily
- Allows us to process your claims more quickly and accurately
- Results in more accurate delivery of mail and email notifications
- Satisfies your regulatory requirement to keep your data updated
- Prevents your provider directory listing from being removed

### What does this mean for you?

Once available, the CareFirst Provider Directory Updates and Attestations self-service tool is where you go, every 90 days, to ensure your data is up to date. With this tool, you will experience:

- Easy navigation and transparency with your data
- Real-time updates for office or administrative contact information changes
- Confirmation of your update/attestation so you will know when your next 90-day update/attestation is due
- Ability to upload requested documentation real-time in the tool when required versus having to email or fax
- Automated email confirmation with tracking ID from CareFirst when making these changes, along with email confirmation when the changes have been completed

### What about my information in CAQH ProView?

Council for Affordable Quality Healthcare (CAQH) ProView® is where you will continue to go to complete and submit new credentialing applications and regularly update your application information ensuring it is accurate. CareFirst will continue to use CAQH ProView for its credentialing and recredentialing processes; however, **CareFirst does not use CAQH ProView for maintaining our Provider Directory information.**

To ensure that your information is accurate in our directory, you must update your data with CareFirst directly, and the self-service tool will help you do that quickly and efficiently.

When will I use CareFirst's Self-Service Tool?	When do I use CAQH Proview?
<ul style="list-style-type: none"> <li>• Attest to your CareFirst Provider Directory information every 90 days.</li> <li>• Make updates to your CareFirst Provider Directory data as soon as it changes.</li> </ul>	<ul style="list-style-type: none"> <li>• Complete and submit new credentialing applications (must complete the CareFirst CAQH Questionnaire).</li> <li>• Regularly update your credentialing application information ensuring accuracy.</li> </ul>

### Where can I find more information?

Register now for one of our upcoming CareFirst CHPMD and Advantage DualPrime provider live webinars.

- [Tuesday, June 3, from 2-3 p.m.](#)
- [Thursday, June 5, from 10-11 a.m.](#)

Be on the lookout for more information as we get closer to launching this exciting new enhancement.